

Florence Crittenton Services

Who we are

Founded in 1903, Florence Crittenton Services of North Carolina is a non-profit organization that provides maternal, family care and life skills services for girls and women who have experienced trauma. We're nationally accredited and guided by a trauma-informed model of care to make our clients feel safe, supported and empowered. We exist to help every girl and woman who walks through our doors realize a better tomorrow. Our five core values that drive our service delivery are: Compassion, Respect, Inclusion, Accountability and Hope.

Working here

FCS employees, along with our community partners and volunteers play an integral part in our success. Our employees are here because we care about our clients more than they may even care about themselves. As an FCS employee, you will help to create positive outcomes, guiding clients toward a better path and helping them stay on it, even when the journey gets difficult.

We deliver our services with a trauma-informed approach using the ARC framework. As a member of our team you will receive ARC training to develop an understanding of the impact that trauma and adversity have on our clients. We work as a team using a shared language and structure for providing our services to address these trauma-related impacts to help our clients thrive and realize a better tomorrow.

Here are some of the many ways our employees help girls and women realize a better tomorrow:

- Building a foundation of self-esteem
- Creating stable, sustainable family units
- Ensuring healthy delivery and baby
- Overcoming trauma to achieve self-sufficiency
- Keeping mothers and children together
- Facilitating positive future outcomes

Working at FCS provides you with the opportunity to make a difference in the lives of girls, women and children in a unique working environment. Benefits include complimentary meals during your shift, on-site fitness room, and many opportunities to attend valuable training to enhance your personal and professional development.

Job Title: Residential Technician, P.M. shift

General Description of Duties:

The Residential Technician will support the clients and staff of FCS' residential programs by transporting clients in agency vehicles, providing coverage on residential units and performing residential duties as assigned. The A.M. shift technician will work from Monday through Friday, 2pm – 6pm.

Line of Authority:

The Residential Technician reports directly to the Residential Director.

Job Classification:

Part time, non-exempt

Specific Duties and Responsibilities:

- Transport and accompany individuals to and from medical appointments, recreational activities, school and day care, shopping trips and other activities as assigned by supervisor.
- Perform detailed daily room checks for each program.
- Print daily transportation report and perform daily inspection of agency vehicles, ensuring vehicles remain clean, sanitary, filled with gas, and promptly report any maintenance concerns.
- Provide coverage for programs as needed which includes supervising clients in all aspects of the residential program.
- Perform monthly inspection of first aid kits and medicine cabinets in each program and vehicle, checking for expired medications and supply replenishment.
- Assist with documentation checks for all agency programs.
- Participate in 24 hours of continuing education and training annually.
- Miscellaneous duties as assigned.

Qualifications:

- Current valid driver license and good driving record
- Ability to complete CPR certification within 30 days of hire
- Good computer skills in order to access emails, training and record keeping software
- Ability to be understanding and sensitive to the unique needs and circumstances of the client population served
- Strong interpersonal and organizational skills with a customer-focused attitude
- Must be an excellent role model
- Commitment to Florence Crittenton Services' mission, goals and values

Education & Experience:

High school diploma; at least 6 months experience working in a residential, group home, or human services setting preferred.

How to apply:

Email a cover letter and resume to alee@fcsnc.org

Florence Crittenton Services is an Equal Opportunity Employer.