

RRFF's mission is to improve access to high-quality treatment options for children with behavioral health needs. By partnering with community agencies to deliver Intensive Alternative Family Treatment (IAFT)[®]. We strive for excellence in all aspects of our work. We advocate for the use of evidence-based interventions implemented with fidelity. Our practice model is driven by data-informed decision-making. We hold ourselves and our partners accountable for delivering the highest quality of care. We are currently seeking to add to our team to assist in providing support, oversight, and training to our network of provider agencies to ensure excellence through outcomes.

Quality Specialist

Directly responsible for supporting successful operations of Rapid Resource for Families. Initial areas of focus will be inclusive but not limited to: quality assurance- inclusive of the development and implementation of processes for quality improvement in the referral and matching process for youth served along with the oversight and review of service outcome surveys. Ancillary to the above is survey development and collection of survey results post placement, follow-up on satisfaction surveys, assistance with element and date compliance site reviews of our network of provider members. This work will be inclusive of an array of duties assigned by the RRFF Executive Director that supports the delivery, implementation, and collection of outcome data.

KNOWLEDGE AND SKILL REQUIREMENTS: Bachelors or master's degree(preferred) with a concentration in social work, human services, psychology or related fields with five years' experience (basic knowledge in Evidenced Based practices-implementation and fidelity processes; quality assurance and compliance measures as well as treatment foster care/behavioral outcome measurements is a plus)

OTHER REQUIREMENTS:

- Requires knowledge and experience in navigating many databases and Electronic Health Records (internal and external).
- Experience in child placement and human services field with operations experience
- Knowledge of outcome driven processes to implement within service's monitored by RRFF.
- Intimate knowledge of IAFT[®] model fidelity and program description
- Experience in child welfare
- Proficient knowledge of NCDHHS Clinical Coverage, NCAR for Children's Licensing rules (foster care) and NC Record and Management Manual
- Ability to communicate with diverse groups regarding the work of RRFF
- Proficient in computer utilization of word, MS Excel, PowerPoint, and Email
- Ability to adapt to a variety of tasks
- Requires effective decision making, analytical, interpersonal, leadership and professionalism skills and abilities
- Requires knowledge and experience in navigating databases
- Knowledge of outcome driven services
- Excellent written and oral communication skills
- Highly self-motivated and directed
- Keen attention to detail
- Ability to prioritize and execute tasks in time-sensitive situations
- Experience in team oriented, collaborative environment
- Must have a valid North Carolina Driver's license and ability to travel
- Must submit to and pass pre-employment drug screening, criminal background check, Health Care Registry and driving check

If interested in this position, please email resume to Patricia McClarin at pmcclarin@ncrapidresource.org and include the subject line as: Quality Specialist